

Privacy Notification – contacting Lundbeck’s DPO

Privacy Notification for data subjects who contact Lundbeck or the Lundbeck Group Data Protection Officer with privacy related inquiries or for the purpose of exercising their rights.

If you choose to contact Lundbeck via our Group Data Protection Officer at dataprivacy@lundbeck.com, Lundbeck’s headquarter in Denmark, H. Lundbeck A/S will (as the data controller) receive, process, use and disclose personal data about you as described in more details in this Privacy Notification.

This Privacy Notification also applies to the disclosure to and processing by other Lundbeck companies, when involved in handling your request, as described below. Please find a list of Lundbeck companies [here](#). H. Lundbeck A/S and each of the local companies are separately referred to as “Lundbeck”.

Lundbeck will process your personal data according to applicable legislation, including the EU General Data Protection Regulation (“GDPR”) and local legislation in the relevant EEA member states.

What categories of personal data are we processing and for what purposes?

We collect and process the types of personal data you provide us with, namely;

- your name,
- your title,
- your contact information,
- documentation of your identity before providing you with any information,
- the information on which types of rights you wish to exercise,
- your request and the answer to your request,
- guidance provided to you on your rights,
- the questions you ask us,
- documentation of decline or accommodation of your request and the response and other information, cf. the list above, and
- in limited cases; invoices for claims for fees, if permitted.

We process your personal data for the purposes of handling your request, confirming your identity and scoping the request, responding to you, documenting our handling of the request and our responses to you, claiming a fee, if permitted, and book keeping of such.

What is the legal basis for our processing of your personal data?

The legal basis for our collection, processing of your personal data set out above is the legal requirements set out in Articles 5, 12-22 of the GDPR relating to rights of data subjects as well as book keeping legislation (if relevant and permitted), cf. article 6 (1) (c) of the GDPR.

Will we disclose your personal data to third parties?

If you contact us, including via dataprivacy@lundbeck.com, H. Lundbeck A/S will disclose your request to the following recipients for the purpose of being able to handle your request in a proper and compliant way:

- i. our Lundbeck entity in the country of the local language in which your request has been provided,
- ii. if not the same, our Lundbeck entity in the country which is the lead country for the business area to which the local Lundbeck entity comprised by the bullet above belongs,
- iii. all other Lundbeck entities which process your personal data, if relevant,
- iv. third parties to whom your personal data have been transferred or disclosed, cf. Article 19 of the GDPR, if relevant and if the requests relate to correction of personal data, the right to be forgotten or the right to restriction.

The legal basis for the disclosure is the above-mentioned legal requirements as well as Article 19 of the GDPR, cf. article 6 (1) (c).

Will we disclose your personal data to data processors?

All Lundbeck entities processing your request may transfer your personal data to IT service providers, which will process your personal data on our behalf and on our instructions.

Will we transfer your personal data to recipients in countries outside the EU/EEA?

If relevant in order to handle your request, your personal data may be transferred to a country outside of EU/EEA not providing the same level of protection as within the EU/EEA. Lundbeck will ensure that such transfer(s) will be carried out in accordance with the applicable data protection legislation, including the GDPR. Such transfer may only take place if we can ensure an adequate level of data protection, for example by choosing a recipient of data that adheres to the EU-US Privacy Shield (if the transfer is to the United States of America) or ensure that the recipient enters into the EU standard contractual clauses with Lundbeck. The "Standard Contractual Clauses" are available in several languages. You can find them here:

<http://eurlex.europa.eu/legal-content/EN/TXT/?qid=1401799946706&uri=CELEX:32010D0087>.

If your personal data are transferred to other Lundbeck Group affiliates, the transfer will be based on the Lundbeck Intra-Group Data Protection Agreement or the Binding Corporate Rules, once applicable. Information regarding this can be obtained by contacting Lundbeck or Lundbeck's Group Data Protection Officer via dataprivacy@lundbeck.com.

How long will we store your personal data?

We store the personal data in your request for as long as necessary to fulfil the purposes above, however, for no longer than necessary required for Lundbeck to document compliance with applicable legislation in the countries handling this request.

Voluntary/mandatory provision of personal data

We collect your personal data in the form of the request, and it is voluntary for you to submit a

request. Following the receipt of such request from you, we may ask for more identifiers in order to confirm your identity and your request, cf. Article 12 of the GDPR. You are required to comply with such requests due to statutory requirements if you wish to uphold your request.

The consequences of not providing the personal data are that we may not be able to handle your requests.

Your rights

Subject to certain exceptions and restrictions set out in applicable legislation, you enjoy the right to request access to your personal data, to have your personal data rectified, the right to be forgotten, the right to processing thereof restricted, and to data portability.

You may also have the right to object to the processing, including the right to object to automated individual decision making, including profiling, or direct marketing, if this takes place.

If Lundbeck's processing of your personal data is based on your explicit consent you have the right to withdraw your consent at any time without affecting the lawfulness of processing based on consent before its withdrawal. In such case, you can withdraw your consent at any time by contacting the Lundbeck Data Protection Officer via dataprivacy@lundbeck.com.

If you are not satisfied with our handling of your request you have the right to lodge a complaint with the competent supervisory authority, such as the relevant national supervisory authority, e.g. the Danish Data Protection Agency or the national supervisory authority in the local countries included in handling your request.

Contact details of Lundbeck and Lundbeck's Group Data Protection Officer

Should you have any questions in regards to the protection of your personal data or if you wish to exercise your legal rights, please contact Lundbeck or Lundbeck's Group Data Protection Officer by using the below contact details:

H. Lundbeck A/S
Ottiliavej 9
2500 Valby
Denmark
Phone no.: +45 3630 1311

Lundbeck's Group Data Protection Officer:

E-mail: Dataprivacy@Lundbeck.com